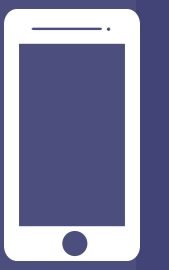


this new service lets you

Introducing Avaya Workplace



use your computer or smartphone to make or receive calls from your campus phone number



What does that mean?

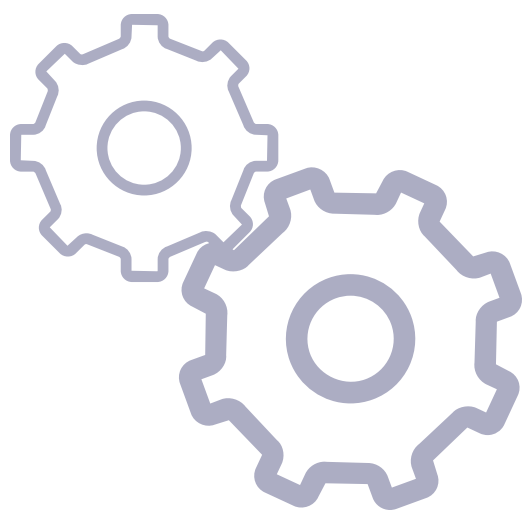
Avaya Workplace uses VoIP (Voice over Internet Protocol) that allows you to place or receive calls from your computer or smartphone over the internet.

tell me more

- Apps for Windows, MacOS, iOS, and Android are designed for ease of use while maximizing voice and video quality of service.
- This service is available only for existing or new Avaya digital phones. It will not work on the Avaya analog phone service. Analog lines must be changed to digital in order to request Avaya Workplace.
- Keep your campus phone number.
- When you're in the office you can use your existing digital desktop phone; when you're not in the office you can use your computer to make and receive calls.
- Callers can leave voicemail in your existing voicemail inbox.
- Protect your privacy: callers see your campus phone number as the Caller ID instead of your home or personal cell phone number.
- Many advanced telephony features are available like call transfer, call conferencing, and much more!



Avaya Workplace gives you the flexibility to use the telephone that works best for you whether you are in the office, at home, in a temporary office, or in a remote location.



how it works

- Your computer must have speakers and a microphone. The audio devices used for Zoom Meetings work great with Avaya Workplace VoIP software.
- Continue making and receiving calls with the phone in your campus office.
- Utilizes your current campus phone number.
- Avaya Workplace is available for Windows 10, Mac, iPhone and Android devices.
- You cannot:
 - use your home phone to make or receive calls with Avaya Workplace.
 - talk on Zoom and Avaya Workplace on the same device at the same time. If you are in a Zoom meeting and you receive a call, you can decide whether to leave the Zoom meeting and accept or reject the call.

order service

The Avaya Workplace VoIP service will be available to the campus starting Jan. 25, 2021. To activate this service on your existing line, or order a new digital phone line with this service, place a request in the Telecom Catalog.

- Use your CalNet credentials to log into the [Telecom Catalog](#) system.
- Select "Voice Services" from the menu.
- [Learn more about the Avaya Workplace VoIP service.](#)



View all our Voice Services: technology.berkeley.edu/voice